

# Facker Conference 2025

#### Forward-looking statements and safe harbor treatment

All statements made by Cracker Barrel Old Country Store, Inc. ("the Company") in this Presentation and in any commentary provided by the Company's management in connection herewith other than statements of historical fact are "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, and are provided under the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, as amended.

A reader or listener should not place undue reliance on forward-looking statements, all of which involve known and unknown risks and uncertainties and other important factors that could cause the Company's actual results, performance or achievements, or those of the industries and markets in which the Company participates, to differ materially from the Company's expectations of future results, performance or achievements expressed or implied by these forward-looking statements.

The Company's past results of operations do not necessarily indicate its future results, and the Company's future results may differ materially from the Company's past results and from the expectations and plans of the Company expressed in this presentation and management's commentary due to various risks and uncertainties, including the risk factors discussed in the "Risk Factors" section of the Company's Annual Report on Form 10-K for the fiscal year 2024 filed on September 27, 2024, and other risk factors detailed from time to time in the Company's filings with the Securities and Exchange Commission.

This presentation and the forward-looking statements contained therein and in management's commentary speak only as of January 13, 2024. Except as otherwise required by applicable laws, the Company undertakes no obligation to publicly update or revise any forward-looking or other statements included in this presentation or management's commentary, whether as a result of new information, future events, changed circumstances or any other reason.

# Cracker Barrel is a brand that holds a place in people's hearts...

Since 1969, guests have trusted Cracker Barrel as a destination for genuine service, rich comfort food, and a sense of classic country tradition.

For those that love it, it's a brand that makes people smile, and for many, the place where treasured family memories were made.







#### **Cracker Barrel by the numbers**

44 658 \$3.4B ~20% \$14.05 ~70K

States Stores Revenue Retail Average Employees Revenue restaurant check

Note: Data is for FY24. Revenue is on a 52-week basis.



#### Outstanding leadership team



Julie Masino Chief Executive Officer Mgmt Tenure: 1 year









**Laura Daily** Chief Merchant Mgmt Tenure: 13 years









**Chris Edwards** Chief Strategy Officer Mgmt Tenure: <1 year





**Bruce Hoffmeister** Chief Information Officer Mgmt Tenure: 4 years

Marriott



Sarah Moore **Chief Marketing Officer** Mgmt Tenure: <1 year





**Craig Pommells** Chief Financial Officer Mgmt Tenure: 3 years







**Donna Roberts** Chief Human Resources Officer Mgmt Tenure: 5 years

STITES&HARBISON



**Cammie Spillyards-**Schaefer **Chief Operations Officer** Mgmt Tenure: 3 years









Mark Spurgin Chief Restaurant Supply Chain Officer Mgmt Tenure: 2 years







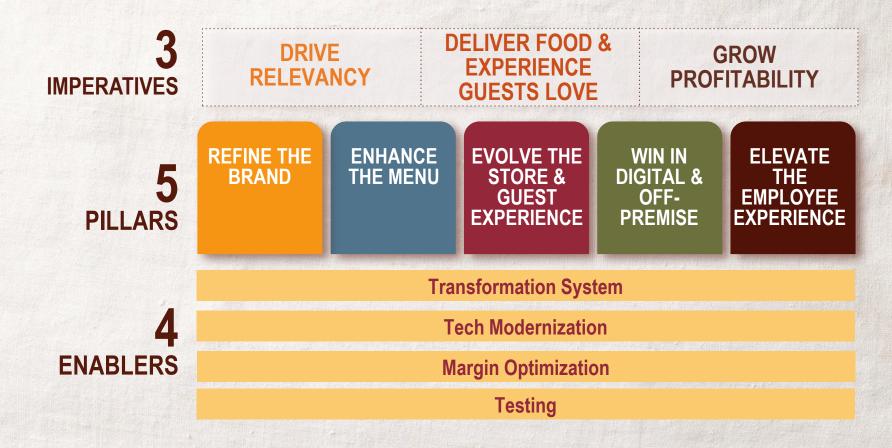


**Rich Wolfson** General Counsel & Corporate Secretary Mgmt Tenure: 7 years

CLARCOR



#### **Transformation framework**



#### **Building momentum with early wins**

#### REFINE THE BRAND

Finalize brand positioning & platform

Completed comprehensive retail & restaurant guest journey mapping

#### ENHANCE THE MENU

Accelerated menu innovation

Strengthened value proposition

Optimized pricing delivering strong flowthrough

600 bps YOY improvement in Q1 dinner traffic

BOH optimization launched to first full region

### EVOLVE THE STORE & GUEST EXPERIENCE

Improvements in key operating metrics most correlated with SSSG

Making progress on "defensive" investments in maintenance capex to bring stores to brand standards in key areas

Completed 19 "full" remodels and 12 "refreshes" as part of our remodel test

#### WIN IN DIGITAL & OFF-PREMISE

6M+ Cracker Barrel Rewards members

Cracker Barrel Rewards delivering incremental sales & traffic

Improvements in offpremise profitability and guest experience

### ELEVATE THE EMPLOYEE EXPERIENCE

Hourly turnover improved 17 p.p. in Q1 vs. prior year

Implemented foundational human capital management system

## Menu innovation wins: Strengthening the pipeline

- 1) Increasing dinner preference with new craveworthy, ownable items
- 2) Leaning into breakfast expanding core platforms with new news
- 3) Upgrading product quality to ensure best-in-class core menu offerings

#### **Expanding the pipeline**



Dumpling Chips & Skillet Dip



Nashville Hot Southern Fried Chicken



**Pot Roast & Dumplings** 



**Fresh Berry Salad** 



Sausage & Egg
Hashbrown Casserole



**Breakfast Patty Melt** 

#### 1Q25 financial results demonstrate progress

Total Revenue

\$845.1M

Revenue Growth

+2.6%

vs. prior year Q1

Comp Restaurant Sales

+2.9%

vs. prior year Q1

"We delivered positive comp sales performance for the 2<sup>nd</sup> consecutive quarter, driven by improved traffic and strong

average check growth."

+290 bps

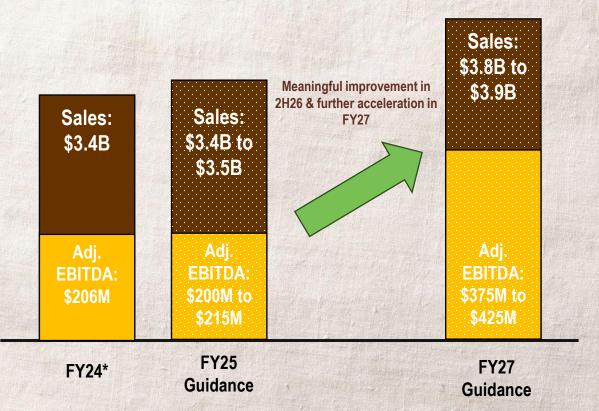
Comparable store sales outperformed Black Box Casual Dining Industry

Quarters of sequential improvements in dinner traffic





## Transformation expected to deliver meaningful improvement to financial performance



Key Drive	Key Drivers to Achieve FY27 Targets		
Traffic Drivers	<ul> <li>Menu innovation/optimized marketing/Cracker Barrel Rewards</li> <li>Improved guest experience</li> <li>Remodels</li> </ul>		
Non-Traffic Drivers	<ul> <li>Strategic pricing</li> <li>Cost savings and margin optimization (\$50M to \$60M)</li> </ul>		

#### Strategic investments will drive value-creating growth

	Potential Capital Expenditures by Year		
	FY25	FY26	FY27
Baseline Capex	\$125M	\$125M	\$125M
Strategic Investments*	\$35M to \$55M	\$55M to \$95M	\$135M to \$175M
Total Capex	\$160M to \$180M	\$180M to \$220M	\$260M to \$300M

<sup>\*</sup>Strategic investments include two categories:

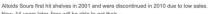
- 1) Growth investments such as remodels and technology
- 2) Defensive investments related to maintenance

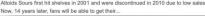
#### Cracker Barrel's Grandma Sweatshirts Are the Newest Gen Z Trend

The company says sales are up 700%!



Beloved candy returning to market 14 years after being discontinued: 'Childhood memories unlocked'









## **SMARTLESS**

JASON SEAN BATEMAN HAYES







pagesix Andy! Chrissy! Mindy! ChainFEST in Downtown Los Angeles. CA over the weekend. Swipe to see who stopped by... 4 Medium Rare





#### Non-GAAP reconciliation

In the accompanying presentation and the below reconciliation tables, the Company makes reference to EBITDA and adjusted EBITDA. The Company defines EBITDA as net income, calculated in accordance with GAAP, excluding depreciation and amortization, interest expense and tax expense. The Company further adjusts EBITDA to exclude, to the extent the following items occurred during the periods presented: (i) expenses related to share-based compensation, (ii) impairment charges and store closing costs, (iii) the proxy contest in connection with the Company's 2024 annual meeting of shareholders, (iv) goodwill impairment charges, (v) the Company's CEO transition, (vi) expenses associated with the Company's strategic transformation initiative, (vii) a corporate restructuring charge, and (viii) an employee benefits policy change. The Company believes that presentation of EBITDA and adjusted EBITDA provides investors with an enhanced understanding of the Company's operating performance and debt leverage metrics and enhances comparability with the Company's historical results, and that the presentation of this non-GAAP financial measure, when combined with the primary presentation of net income, is beneficial to an investor's complete understanding of the Company's operating performance. This information is not intended to be considered in isolation or as a substitute for net income prepared in accordance with GAAP. The Company is not able to reconcile the forward-looking estimate of adjusted EBITDA set forth in the accompanying presentation to a forward-looking estimate of net income, the most directly comparable estimated measure calculated in accordance with GAAP, without unreasonable efforts because the Company is unable to predict, forecast or determine the probable significance of certain items impacting these estimates, including interest expense, taxes, closure and impairment charges and share-based compensation, with a reasonable degree of accuracy. Accordingly, the most directly comparable forward-looking GAAP est

	FY 2024	53 <sup>rd</sup> Week Impact
GAAP Net Income	\$40,930	\$5,498
(+) Depreciation & amortization	111,746	0
(+) Interest expense	20,933	402
(+) Income tax benefit	(16,744)	(119)
EBITDA	\$156,865	\$5,781
Adjustments		
Share-based compensation, net	5,584	0
Restructuring expenses	1,643	0
CEO transition expenses	8,574	0
Strategic transformation expenses	16,603	0
Employee benefits policy change	(5,284)	0
Impairments and store closing costs	22,942	0
Goodwill impairment	4,690	0
Adjusted Reported EBITDA	\$211,617	\$5,781

	1Q25
GAAP Net Income	\$4,844
(+) Depreciation & amortization	29,154
(+) Interest expense	5,822
(+) Income tax benefit	(3,595)
EBITDA	\$36,225
Adjustments	
Share-based compensation, net	2,625
Strategic transformation expenses	3,298
Impairments and store closing costs	700
Proxy contest expenses	2,958
Adjusted Reported EBITDA	\$45,806